

# Press release

# THE LOOK INSIDE CONCEPT REVOLUTIONISES THE NEW IARP VENDING MACHINES, PRESENTED IN PRO AND BOOST VERSION @VENDITALIA 2024

Milan, 15<sup>th</sup> May 2024 - Epta - Independent global player and leader specialised in commercial refrigeration - chooses Venditalia 2024, from 15th to 18th May at the innovative Rho trade fair district in Milan, to present the new collection of ColDistrict automatic vending machines in the PRO and BOOST version, absolute novelty branded Iarp, on show at stand H22 K19 - Pavilion 8.

"The prestigious Vending Trade Fair is the ideal display case to communicate the Look **Inside** concept, tangible expression of the Iarp evolution which, with incredible immediacy, invites consumers to discover a world of freshness, quality and innovation" states David Bargero, Trade Marketing Manager F&B who concludes "The claim marks a real turning point in the interaction between the solutions offered by Iarp and consumers, for an immersive experience which aims at increasing the loyalty towards the products on show and the store".

Three main drivers attract the clients to the Iarp solutions: sustainability, digitisation and customer intimacy, thanks to which the brand redefines the qualitative standards in the vending market.

# ALL-ROUND SUSTAINABILITY: FROM ENERGY EFFICIENCY TO ECODESIGN

In line with the values of Venditalia, first event hosted by Fiera Milano to calculate and compensate its carbon footprint, Iarp manifests its dedication to mitigating the environmental impact of the Food &Beverage and Ho.Re.Co sectors, with solutions designed to guarantee lower energy consumption and significantly optimised performance.

The new "ColDistrict BOOST" models fall within the vast range of best-in-class solutions of the Group, reaching energy class B for the first time: an important milestone in the international vending panorama. Besides characterising itself for higher energy













efficiency, the range presents an improved management of service temperatures and of other parameters, configured according to the storage and display needs of each product category.

Iarp has designed these innovative vending machines to add value to the sales areas in which they are positioned, in terms of attractiveness, profitability and sustainability. Their aesthetics, with attention to the smallest details, both internally and externally, makes them true elements of design for the effective communication of targeted promotions or to create comfortable spaces, for an engaging and memorable purchasing experience for consumers.

## DIGITISATION, FOR INCREASINGLY SMART SOLUTIONS

What's more, Iarp solutions guide the transition to digitisation of the sector, becoming increasingly smart. A distinctive element of the innovative "ColDistrict PRO", in this sense, is the new Electronic Price Display, programmable online, and by the improved **definition**. An upgrade which, besides making the reading of product prices and labels of the spirals easy and immediate to read, provides additional information on the specific properties of vegan or gluten free products and the existing promotions, stimulating impulse buying.

The new line is also fully compliant with the key I.T. protocols (MDB, Executive and DDCMP), in favour of more fluid transactions, remote monitoring and efficient data **management** for a *Customer Experience* and maximised operations.

Among the solutions presented at Venditalia, stands out the smart vending VIPay for its operational efficiency and advanced payment methods. Following the unblocking of the door by credit card, a camera system recognises the product taken, activating an automatic debit: these simple actions simplify and make the interaction of consumer and display case smoother.

Important benefits also for store managers, who, thanks to the new digital tools, can receive reports and aggregate data on the sales performance and on the products most purchased, optimising assortment and restocking.













### **CUSTOMER INTIMACY: AT THE HEART OF CUSTOMER SATISFACTION**

Customer intimacy is much more than a simple approach and is expressed in building and consolidating lasting relationships with Customers. Active listening, besides fully satisfying all their needs, paves the way to numerous and synergic collaborations to customise existing solutions or develop new models together and ad hoc.

Looking to the future, Iarp is committed to being an active part of a continuous change, proposing solutions conceived to make the Food&Beverage and Ho.Re.Ca. sector always more sustainable, efficient and cutting-edge.

### Epta. Advanced solutions for your store.

EPTA - A multinational group specialising in commercial refrigeration, it operates worldwide through its brands Costan (1946), Bonnet Névé (1930), Eurocryor (1991), Iarp (1983), and Kysor Warren (1882). Epta positions itself on the domestic and international markets as a partner capable of producing and marketing complete refrigeration systems, thanks to the integration of specific product lines such as: traditional positive vertical and semi-vertical, vertical and negative horizontal refrigeration counters, incorporated unit counters (Plug-in) for the Retail, Food & Beverage and Ho.re.ca sectors, medium and large power units and a complete portfolio of pre- and after-sales services. Headquartered in Milan, it has more 8,000 employees, several production sites in Italy and abroad, and a capillary technical and commercial presence all over the world, guaranteed by more than 40 technical-commercial branches.

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