

Press Release

**EPTATECHNICA AND EPTASERVICE:
EPTA'S COMPLEMENTARY TECHNICAL OFFER**

Milano, 5th December - Epta - *Independent global player and leader specialised in commercial refrigeration* - presents its **increasingly complete and complementary technical offering**, which includes the sub-brands **EptaTechnica** and **EptaService**, aligning with the new concept: **Innovation Reloaded. The Epta Sustainable System.**

SIMPLE, INGENIOUS, EFFICIENT IN ANY CLIMATE: EPTATECHNICA INDUSTRIALIZES SUSTAINABLE SOLUTIONS

EptaTechnica is a brand dedicated to **designing** and **developing System Engineering solutions** that are entirely **customizable**. This includes **modular control units** and **advanced refrigeration systems** that are perfectly **compatible with each other**, configured to meet the specific needs of Retailers, to ensure efficiency across any latitude and climate.

Eco₂Middle is among the **EptaTechnica** solutions, and it's a transcritical CO₂ control unit, ideal for a wide range of **applications**. **Eco₂Middle** can feature the **FTE 2.0 Full Transcritical Efficiency system**, combined with the **ETE Extreme Temperature Efficiency** subcooler. The secret of its efficiency lies in the **reduction of the temperatures of the CO₂ refrigerant** before its distribution to end-users. This ensures an annual **energy consumption reduction** ranging between **15% and 23%** and a corresponding emission reduction of **up to 20%**, compared to traditional CO₂ systems.

EPTA NEVER STOPS INNOVATING: XTE

Epta is at the forefront of sustainable innovation with its groundbreaking **XTE (Extra Transcritical Efficiency)**. This **cutting-edge technology** has recently been **awarded** at the **RAC Cooling Industry Awards 2023** in the **Refrigeration Innovation of the Year category**, as a result of the Group's innovative approach. XTE ensures the **efficient operation** of a **transcritical CO₂ system** at any latitude. This was achieved by incorporating a specially modified pressure exchanger, designed for use with CO₂, to replace the compressor.

GREAT EXPERTISE AT YOUR SERVICE WITH EPTASERVICE

The benefits of **EptaTechnica** are multiplied, thanks to the after-sales services of **EptaService** according to the guiding principle "**Great Expertise at Your Service**". **EptaService's** consulting is in fact presented under a new formula: the **LifeCycle Program**, a package of services with the objective of supporting retailers **during the entire lifecycle of Epta solutions**.

A complete programme that involves three main clusters: **Maintenance and Troubleshooting**, for predictive maintenance with seal testing, ad hoc preventive interventions and 24/7 assistance, **Complementary Services**, specific to each country whose functions include telemonitoring and **Digital Services**.

The latter provides access to Epta's Digital Hub and the **LineON** and **SwitchON advanced diagnostic platforms**, dedicated respectively to plug-ins, integral cabinets and coldrooms, and remote cabinets and refrigerator units.

SWITCHON AND LINEON BY EPTASERVICE AT THE SERVICE OF REFRIGERATION TECHNICIANS

SwitchON is the platform for **remote cabinets and control units** that provides distance diagnostic operations for **effective energy management** and **perfect preservation of products**.

This digital solution allows monitoring of the technical information about the various cabinet parameters, such as **temperature, moisture, and defrosting**, and enables the timely **detection of anomalies and faults**.

Finally, **SwitchON** supports refrigeration technicians with an **intuitive** and effective **guide** for **resolving malfunctions**, guaranteeing faster management of **troubleshooting processes**.

LineON, on the other hand, is a **technology** that makes it possible to **analyze the** sales performance of **plug-ins**, to process data reports relating to check-ups, and to geolocate counters, thanks to alerts on eventual movement. **LineON** is available in two different modes: **Full OEM Solution**, with **application during the production process** offering direct access to services, and **Smart Plug Solution**, applied **in retrofitting** in a simple and fast way, using a specific accessory box.

For Epta, **EptaTechnica** and **EptaService** are more than just a **technical offering** to refrigeration specialists. It is a way to solidify its tangible commitment to the **ecological transition** and **to steer the entire sector towards Sustainable Innovation.**

Epta. Advanced solutions for your store.

EPTA - Global player indipendente e leader specializzato nella refrigerazione commerciale, opera a livello mondiale grazie ai suoi marchi **Costan** (1946), **Bonnet Névé** (1930), **Eurocryor** (1991), **Misa** (1969), **Iarp** (1983), e **Kysor Warren** (1882). Epta si posiziona, sul mercato domestico e internazionale come partner in grado di produrre e commercializzare sistemi completi per la refrigerazione, grazie all'integrazione di specifiche linee di prodotto quali: banchi frigoriferi tradizionali, verticali e semi-verticali positivi, verticali e orizzontali negativi, banchi a gruppo incorporato (Plug-in) per il settore Retail e Food&Beverage, centrali di media e grande potenza e celle frigorifere. Con sede a Milano, opera con oltre 6.000 dipendenti, vanta diversi siti produttivi sia in Italia che all'estero, una capillare presenza tecnica e commerciale in tutto il mondo, garantita da più di 40 presidi tecnico-commerciali.

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