



INTEGRATED MANAGEMENT SYSTEM POLICY

ISO 9001 ~ ISO 14001 ~ OHSAS 18001 ~ ISO 45001

This Epta Group IMS Policy is approved by:

Marco Nocivelli.
Chairman and CEO.

Epta – is specialised in the **production, sale, installation and servicing of refrigerated cabinets, refrigerated coldrooms, packs and systems** – is a model of excellence for food distribution, capable of creating and putting into action flexible solutions, designed to the customer's specific needs. The ownership of the Group is all focussing in the hands of two prestigious and esteemed industrial families alongside stakeholders that are committed to sustainability, reliability and quality of its technology and the safety, competence and the development of its employees lead by a vanguard selected Management Team.

Group wide Leadership and commitment of Top Management to the Certified Management Systems is demonstrated, ensuring personal accountability for their effectiveness and ensuring that this IMS policy and objectives are established for the management systems, which are compatible with the context and strategic direction of the organization.

Epta manufacturing plants are committed to integration by having the necessary technical and human resources at its disposal to consolidate analyse and continually improve our processes and/or procedures in the Management Systems, in order to achieve our aims and objectives, which are the following: -

1. To maintain close regard to the Organization's Context acting positively towards those internal and external issues, its Interested Parties, their needs and their expectations;
2. To promote and develop a good working relationship with our customers to be able to identify, solve and improve any problems that may arise.
3. To provide product and services, incorporating the latest and innovative energy efficient solutions and regard to quality, reliability and safety.
4. To respect and fulfil current legislation and other requirements that affect our activity and our products, caring for our workers' through a commitment to providing safe and healthy working conditions whilst, at all times respecting the environment;
5. To identify, analyse, evaluate and review our processes, nonconformities and ways to continual improvement including our commitment to eliminate hazards and reduce OH&S risks
6. To take the necessary measures in order to prevent pollution on a local and global level and practice our Emergency Plans and procedures.
7. To identify training needs, ensuring, at every level of the organisation, provision for the necessary knowledge and competences, demonstrating a clear commitment to consultation and participation of our workers and workers' representatives.
8. To work in co-operation with external providers. We expect the highest standards of conduct and performance. We promote the pursuit of sustainable solutions.
9. To ensure the management and review of Environmental Aspects and providing a framework for setting Environmental & OH&S objectives and making plans to achieve those objectives.
10. To demonstrate the continuous improvement of the IMS including:- risk and opportunity, objectives, Int./Ext. audits, Management Review and communications excellence
11. At the point of release, we ensure all products conform to customer requirements and ensure our measuring equipment remains calibrated.
12. That all Epta entities remain committed to inform all its employees and collaborators of this policy.